

1. I am interested in going to school at Nashville State Community College, but I have questions! Can I talk to someone and get more information? We would love to talk to you! There are several ways to connect with us.

- Come to the [Welcome Center](#) on any campus (except East Davidson) for in-person assistance Monday-Friday.
- Visit our Welcome Center [Virtual Counter](#) (Available from 10am-2 pm)
- Sign up for a [Campus Tour](#)
- Email us at welcomecenter@nsccl.edu
- Make an [Appointment](#) with Welcome Center Staff

2. I am not sure what major to choose. Can you help me?

- Students who would like help choosing their major can make an [appointment](#) with one of our Student Services Specialists in the Welcome Center.
- Take our career assessment! Please email our Career Services office at careerservices@nsccl.edu
- Visit the [Welcome Center](#) in-person or virtually to talk with us about our programs. We are here to help you!

3. I would like to take ESL classes at Nashville State. How do I get started? Your first step is to [apply](#) at NSCC as an English as a Second Language Student. Please see the [ESL page](#) for more information. If you have questions, please email welcomecenter@nsccl.edu

4. I just applied. What are my next steps?

Step 1. Log into your [Application Portal](#) to view and submit required documents.

Step 2. Once all documents have been processed, and you are fully admitted, you will be able to register for classes. You'll receive an email from us when you're ready to register.

Step 3: Register for classes!

5. What is myNSCC? How do I login? [myNSCC](#) is our student portal. To log in you will first need to know our A number and password. [Click here to watch a short video](#) on how to login and navigate myNSCC.

6. What is my A number, and how do I find it? Once your admissions application has been processed, you will be assigned a student ID number- we call it your "A number". You can also find your A number when logging into [myNSCC](#):

- Go to nsccl.edu
- Click For Current Students at the top of the home page
- Click myNSCC
- Click Recover your A#
- Then, click on Password Not Working to create/change a password and login to myNSCC

7. I am transferring from another college to NSCC. How do I transfer my credits? How do I know which credits will be applied at NSCC? Please send us official transcripts from all previously attended schools. The Records office will evaluate your credits and apply them to your degree here, if applicable. The Records Office will send an email providing instructions to access your Transfer Equivalency Report when the evaluation is complete.

8. I am being asked to provide official transcripts from my previous school. What are official transcripts, and how do I get them? All transcripts submitted to Nashville State must be official. Official transcripts can only be accepted at NSCC in one of three ways:

- E-Transcript Service- sent from the school through National Student Clearinghouse, Parchment, or other secure e-transcript service using admissions@nsccl.edu as the receiving account.

- Mailed - Nashville State Welcome Center, 120 White Bridge Road, Nashville TN 37209
- Delivered in person by the student **IN A SEALED ENVELOPE. PLEASE DO NOT OPEN THE ENVELOPE** once you receive it from your school. **Opened transcripts are not official.**
- For GED transcripts, visit the [GED website](#).
- For HiSET transcripts, visit the [HiSET website](#).

9. If my school is closed, how do I request transcripts? If a Tennessee college is closed, you can order the transcript from the [Tennessee Higher Education Commission \(THEC\)](#) website. If the college is closed and is in a state other than Tennessee, please contact the governing body that oversees post-secondary education in that state.

10. What if I can't get an official transcript from my previous school? [Degree-seeking students](#) will need to submit official transcripts from ALL previously attended schools as outlined in the policies set by the Tennessee Board of Regents ([2.03.00.00](#))

If you are a degree-seeking student and cannot provide an official transcript for various reasons, you can enroll at NSCC as a non-degree seeking student and take credit classes. **Please be aware that NO financial aid is available for non-degree seeking students.**

11. How do I submit the required admissions documents? Please log into your [application portal](#) and upload your documents. Items that cannot be uploaded can be emailed to welcomecenter@nsc.edu

12. I see the Accuplacer listed on my list of admissions requirements? Is it required? How do I take the test? The Accuplacer placement test is used to determine college-level readiness for English, Writing, and Math.

Students are not required to take the Accuplacer exam. If you do not have SAT/ACT or college credits that place you at college level, you can choose not to test and register for learning support courses.

Students who take the Accuplacer will need a score of 250 or higher to place at college-level for Reading, Writing, and Math. The [Testing Center webpage](#) is where you can find out more about what is on the Accuplacer, take a practice test, or schedule the test.

13. I have submitted all required documents and I want to register for classes. Help! Students will be notified via email when Admissions has processed all required documents, and they are admitted.

There are several ways for you to register for classes:

- Set up an appointment with your advisor (find their information in your myNSCC)
- Walk-in Monday-Friday for in-person assistance (See [in-person office hours here](#)).
- Drop-in Virtual [Advising](#) for new students

14. How do I know if I will be classified as in-state or out-of-state for tuition paying purposes? NSCC uses admissions applications to help us determine residency status. Please [submit an admissions application](#) to begin the process.

15. I live in Tennessee, but I am being classified as an out of state resident for tuition. What should I do? Students classified as out of state for tuition paying purposes can submit a Residency Reclassification Application along with all requested supporting documentation. You can submit this form through your [application portal](#).

16. Who should I contact with Residency questions? Please reach out to Priscilla Tibbs with all Residency Reclassification questions at priscilla.tibbs@nsc.edu or 615-353-3246.

17. How do I apply for financial aid?

Step 1. Submit the [Free Application for Federal Student Aid](#) (FAFSA) for the correct aid year.

Step 2. [Be aware of deadlines](#) for the FAFSA!

For the Fall semester, the priority date is **July 1**.

For the Spring semester, the priority date is **November 2**.

For the Summer semester, the priority date is **April 1**.

Step 3. Check to see if you are eligible for [Tennessee Reconnect](#) or [Tennessee Promise](#).

Step 4. Students who have applied can [login to myNSCC](#) to view outstanding Financial Aid

Questions about financial aid? Need more help? Please contact our Financial Aid Office: **615-353-3250**; financial.aid@nscc.edu

18. I am a military Veteran, and I would like to apply for educational benefits from the Veterans Administration (VA). What are the requirements? Most of the information students need when using their Educational Benefits is on our website. Please see [Veteran Benefits webpage](#) to get started. Veteran students with additional questions can contact VetCom@nscc.edu

19. I am a new student. How do I sign up for New Student Orientation? The [Online Orientation](#) is required for all new students. The In Person Orientation, Welcome to the Nest, is required for all new degree seeking students. Students will receive an email invitation to sign up for Welcome to the Nest once they have met with their advisor.

20. Can I attend Welcome to the Nest at any campus? Yes, you can but we recommend registering for a session at the campus where you will be taking classes.

21. How do I change my major? Complete the [change of major form](#) to change your current major. Please note that majors can only be changed when [registration periods](#) are open.

22. How can I get my NSCC transcript? Current and previous students of NSCC can [order transcripts on our website](#). If you need help or have questions, please contact the Records Office at records@nscc.edu